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Corporate Plan PI Report Community 2023_24

Monthly report for 2023-2024

Arranged by Aims

Filtered by Aim: Priorities Community

Filtered by Flag: Exclude: Corporate Plan Aims 2016 to 2020

For MDDC - Services

Key to Performance Status:

Performance Indicators:	No Data	Well below target	Below target	On target	Above target	Well above target
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* indicates that an entity is linked to the Aim by its parent Service

Corporate Plan PI Report Community 2023_24

Priorities: Community

Aims: Health and Wellbeing

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Annual Community Safety Partnership (CSP) Action Plan</u>	12	5	0	0	0										Simon Newcombe	(June) The role of Specialist Lead - Community Safety and Safeguarding has been advertised again, resulting in a successful recruitment. The new officer will start in August 2023 (TW)

Aims: Community Involvement

Corporate Plan PI Report Community 2023_24

Priorities: Community

Aims: Community Involvement

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Complaints resolved within timescales (%; 10 days - 12 weeks)</u>	93%	95%	93%	88%	80%										Lisa Lewis	(June) 34 closed at 1st check (RT)
<u>Complaints (Number)</u>	465		54	100	152										Lisa Lewis	

Aims: Leisure Centres

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Health Referral Initiative starters</u>	149	85	11	19	23										Lee Chester	
<u>Health Referral Initiative completers</u>	69	43	8	12	19										Lee Chester	
<u>Health Referral Initiative conversions</u>	38	26	10	12	19										Lee Chester	